



RDX Enterprise, LLC

Cybersecurity · Automation · Secure IT Operations

Service-Disabled Veteran-Owned Small Business (SDVOSB) · NAICS 541512

CAPABILITY STATEMENT

COMPANY OVERVIEW

RDX Enterprise, LLC is a Service-Disabled Veteran-Owned Small Business delivering cybersecurity, SOAR automation, and secure IT operations. RDX was founded by William Farrell, a retired U.S. Air Force cyber and intelligence professional with more than 20 years of military and enterprise technology experience. RDX supports secure technology operations across cybersecurity, SOAR automation, ServiceNow workflows, endpoint operations, Splunk and SIEM support, and RMF and NIST-aligned security practices. We are built to support federal, defense, education-command, and enterprise missions that require reliability, security, auditability, and operational continuity.

CORE COMPETENCIES

- **Cybersecurity Operations.** SOC workflow improvement, alert triage, incident response, threat-intel enrichment, security monitoring, evidence capture, escalation design.
- **SOAR Automation.** Playbook design, human approval gates, enrichment logic, response actions, evidence logging, automation governance (Cortex XSOAR, Splunk SOAR/Phantom, ThreatConnect, Cyware, API-driven).
- **ServiceNow / ITSM.** ITSM, CMDB, ITOM, incident workflows, request routing, automation integration, IT-operations support.
- **Splunk / SIEM.** Security monitoring, alert enrichment, reporting, dashboarding, automated-response integration.
- **RMF / NIST Support.** RMF-aligned documentation, control awareness, POA&M support, compliance workflow tracking, evidence organization, NIST 800-series practices.
- **Endpoint / Client Systems.** Endpoint support, Windows environments, troubleshooting, secure configuration for distributed users.
- **Secure IT Operations.** Uptime-focused operations, service-desk improvement, cyber readiness, governance, repeatable SOPs.
- **AI Governance / HITL.** Human-in-the-loop approval workflows and governed AI-assisted operations with evidence-based decision records.

NAICS CODES

PRIMARY 541512 — Computer Systems Design Services

ADDITIONAL 541513 · 541519 · 541611

DIFFERENTIATORS

- Retired U.S. Air Force cyber and intelligence leadership background.
- Hands-on SOAR engineering and security automation, not advisory-only.
- Evidence-based operations: every action produces an auditable record.
- Human-led, agent-assisted approach to mission continuity.
- SDVOSB set-aside eligibility that strengthens a prime's small business goals.

HOW RDX DELIVERS

- 1 **Assess.** Map the mission, the SOC or IT workflow, and the controls in scope. Identify the highest-value automation and the evidence each step must produce.
- 2 **Design.** Build SOAR playbooks and ServiceNow workflows with human approval gates so nothing acts without authority.
- 3 **Operate.** Enrichment, triage, and response with measured, repeatable SOPs and uptime focus.
- 4 **Prove.** Every action logs an auditable evidence record for RMF, POA&M, and customer reporting.
- 5 **Improve.** Measure outcomes, tune playbooks, and harden the process over time.

COMPANY DATA

PRIMARY NAICS	541512
UEI	ZTVUCZYMVL69
CAGE CODE	19YR5
SAM REGISTRATION	Active — exp 06/02/2027
BUSINESS STATUS	Veteran-Owned
SDVOSB	SBA-Certified — eff 06/24/2026
NCSBE	Pending / In Review
LOCATION	Clayton, NC



ENGAGEMENT MODELS

- **Subcontractor / teaming partner** on prime-held vehicles and task orders.
- **Surge and specialized support** for SOAR, RMF, SIEM, and ServiceNow scope.
- **Task-order delivery** of defined cyber and secure-IT-operations work.
- **SDVOSB set-aside partner** to strengthen socioeconomic subcontracting goals.

WHY A PRIME TEAMS WITH RDX

- **Small-business credit.** As an SBA-certified SDVOSB, RDX helps primes meet FAR 52.219-9 small-business and SDVOSB subcontracting goals.
- **Niche, low-risk scope.** RDX is a focused cyber-automation specialist, not a full-IDIQ prime competing for your seat.
- **Evidence discipline.** Audit-ready documentation and a quality-control gate so deliverables are vetted before they reach the customer.
- **Mission alignment.** Veteran-led and built for DoD, Navy, USMC, Space Force, and federal-civilian environments.

TARGET BUYERS & VEHICLES

Buyers: U.S. Navy / NAVWAR, U.S. Marine Corps (including Education Command — EDCOM ITSS), U.S. Space Force (including CNECTS), broader DoD cyber, and federal-civilian agencies.

Vehicles RDX can support as a subcontractor: Navy SeaPort-NxG, GSA MAS / HACs, OASIS+, Alliant 2/3, Army ITES-3S, and GSA VETS 2 (SDVOSB) through prime teammates.

REPRESENTATIVE EXPERIENCE — FOUNDER & KEY PERSONNEL

William Farrell, Founder and CEO, brings more than 20 years across military intelligence and enterprise security automation. Selected engagements:

- **IBM / TriWest Healthcare Alliance.** Senior Cortex XSOAR Engineer, 2025 to present. Modernized 40-plus production playbooks and led the Cortex XSOAR 6.12 to 8.10 platform migration while sustaining SOC operations.
- **GDIT / USPS Certificate Lifecycle Management.** Cybersecurity Engineer, 2024 to present. Venafi TLS Protect and ServiceNow automation aligned to NIST SP 1800-16, reducing expired-certificate outage risk across the federal certificate estate.
- **Cigna, Security Automation Engineering.** 2022 to 2023. Engineered 7 Cortex XSOAR playbooks driving 10,000-plus automated incident-response actions and cutting manual analyst workload at scale.
- **U.S. Army / JSOC Support.** Cyber Splunk Phantom/SOAR Engineer, 2020 to 2022. Automation for incident response, threat hunting, DLP, and digital forensics supporting a special-operations defense mission.

Founder credentials: Retired U.S. Air Force Military Intelligence; previously held Top Secret / SCI with CI polygraph. CompTIA Security+, A+, Certified Ethical Hacker; CISSP in progress.